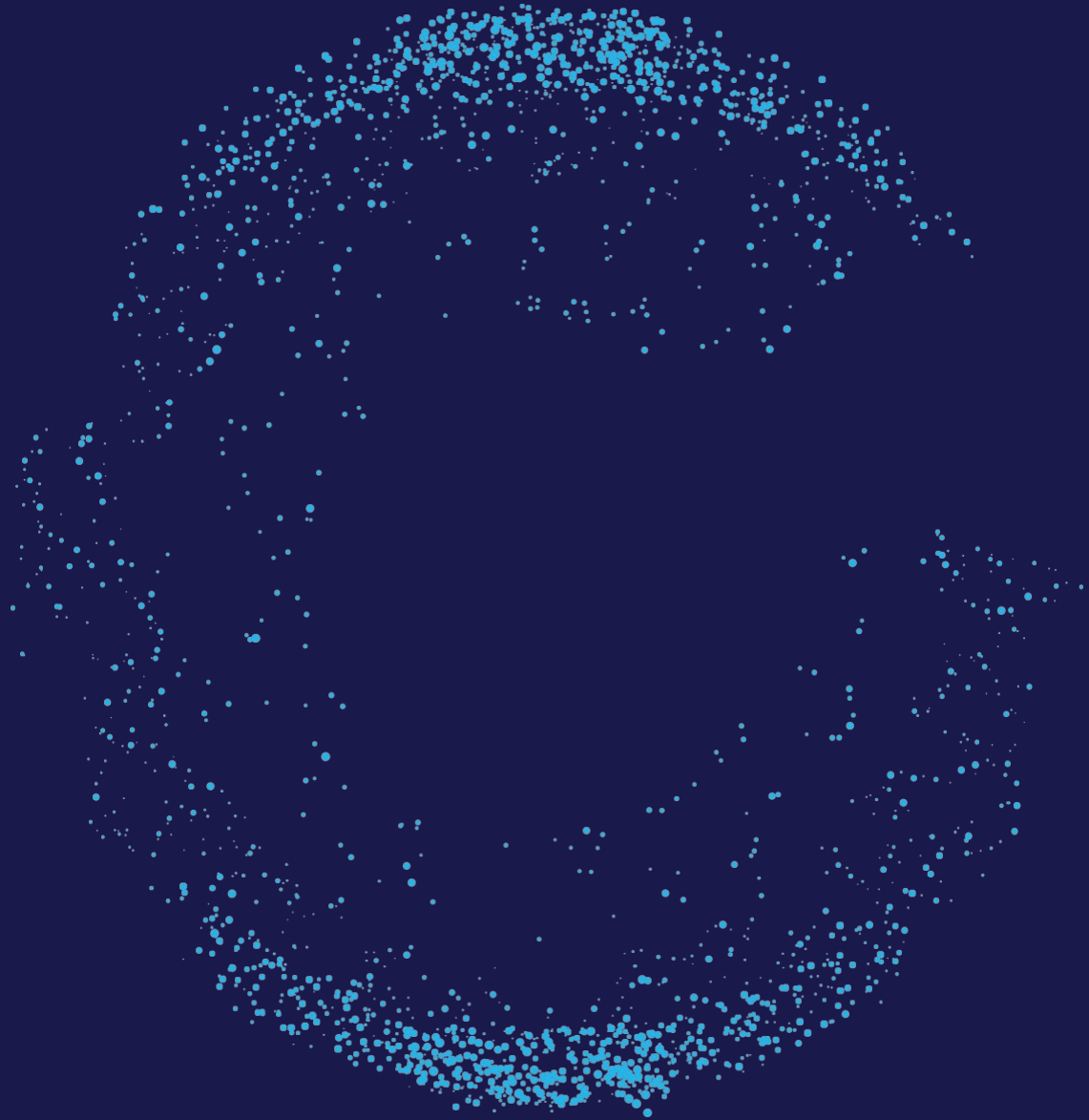


Education Services

Course Catalog



Blue Yonder Network

Revision Date: August 2026

About This Catalog

This catalog is your essential guide to Blue Yonder Network instructor-led training courses. Whether you are a new user or an experienced professional, the courses outlined in this catalog help you gain the knowledge and skills required for the successful adoption and effective use of Blue Yonder Network.

The catalog provides a structured overview of available courses and their learning objectives, audience, and duration. For assistance or guidance in selecting the required courses, you can contact your Blue Yonder Customer Experience or Education Services team.

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About Blue Yonder Education Services

Blue Yonder Education Services seeks to improve supply chain excellence by offering innovative, tailored, and cost-effective training solutions. It focuses on transforming training with adaptable, high-quality programs that help you achieve your business goals, deliver industry-leading performance, and drive economic growth. Blue Yonder Education Services' core offerings include:

- Product courses delivered in person or virtually, as instructor-led training
- Public schedule and private course events
- Applied coaching and mentoring services
- Digital subscriptions and online courses
- Certifications
- Skill gap analysis surveys and training need assessments
- Organizational change and end-user training advisory and professional services

Blue Yonder Training Courses

Designed to facilitate effective adoption and utilization of its software solutions, Blue Yonder training courses provide a structured, expert-guided learning experience.

Features and Benefits



 Offer in-person or live virtual classroom training, delivered by a qualified Blue Yonder instructor, with standard or customized courses and hands-on exercises

 Provide comprehensive training on specific Blue Yonder solutions and related business processes

 Ensure learner engagement throughout the training program

 Award learners with badges and certification, when applicable

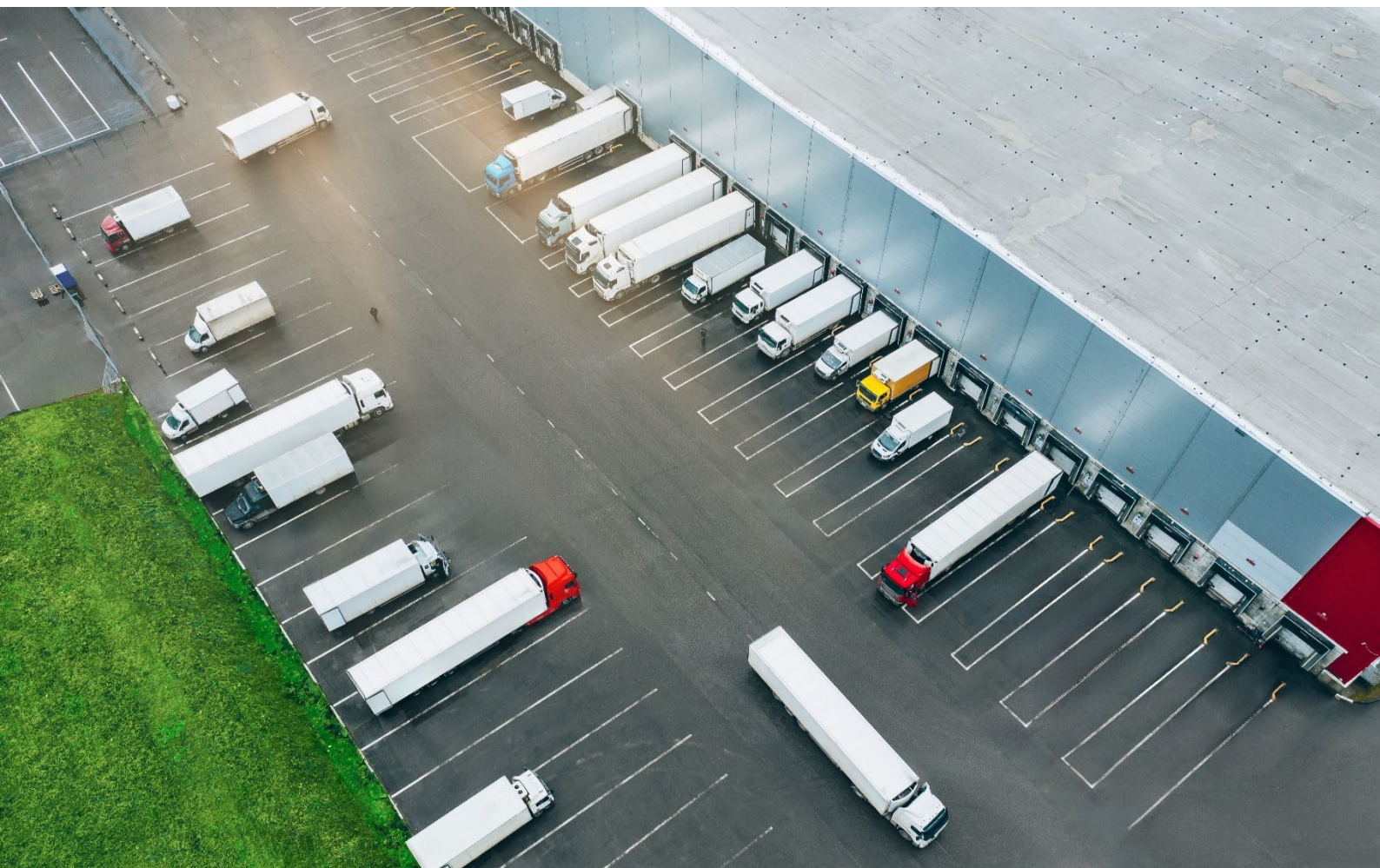
Blue Yonder Network Course Catalog—Overview

The Blue Yonder Network catalog provides comprehensive training courses designed for different audiences in an organization. These courses combine learning concepts with practical exercises that help learners deepen their knowledge of Blue Yonder Network.

Course Name	Learning Objectives	Audience	Duration
4720: Blue Yonder Network—Solution Overview	After completing this course, learners will be able to: - Describe the reasons of constant, compounding disruption in supply chains by citing industry-specific pain points. - Explain bullwhip effect and how hub-to-spoke architectures and siloed ERP systems cause structural limitations. - Describe the capabilities of Blue Yonder Network that enable multienterprise collaboration. - Illustrate how Blue Yonder Network resilience framework enables faster disruption resolution through real-world scenarios. - Demonstrate the benefits of role-based visibility and projected inventory view through the perspectives of a buyer, a vendor, and a logistics planner using a purchase order example. - Compare hub-to-spoke and hub-to-hub architectures and evaluate how the network effect increases value as participant scale grows. - Assess the measurable business benefits of shifting from reactive firefighting to proactive, AI-driven supply chain orchestration.	Project leadership (technical and functional leads, project managers), project team(optional)	1 day

4721: Blue Yonder Network Foundation	After completing this course, learners will be able to: • Use the features and functionalities of Network UI (NEO UI) and dashboards to execute different workflows. • Describe the fundamental concepts of value chain data models and user–role associations in the Network Foundation application. • Explain the enterprise master and transactional data models in detail. • Illustrate the master and transactional data architectures. • Execute the workflows associated with the enterprise master and transactional data models. • Execute the workflows associated with the exception management framework using its various components. • Describe the key concepts of Orchestration, Documents and Attachments, and Business Rules. • Execute the workflows associated with Orchestration, Documents and Attachments, and Business Rules.	Project team members (Business/ Technical Leads, Superusers), Change Management Leads, Project Managers and Data Analysts (optional)	4 days
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5296: Blue Yonder Network - Supply Chain Command Center - Logistics—Solution Overview	After completing this course, learners will be able to: • State the purpose of the Supply Chain Command Center - Logistics solution within the Blue Yonder ecosystem. • Describe the core capabilities and value drivers of the Supply Chain Command Center - Logistics solution. • Define the key terminologies associated with the Supply Chain Command Center - Logistics solution. • Navigate the Supply Chain Command Center - Logistics interface to manage operations, enable collaboration, and mitigate disruptions. • Execute the transportation planning and execution workflows to manage the end-to-end shipment life cycle through guided demonstrations. • Execute an end-to-end transportation planning workflow with the help of a use case.	Project team members and end users (Business/ Technical Leads, Superusers, Change Management Lead, and Project Managers (Optional))	1 day
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Blue Yonder Network Course Details

4720: Blue Yonder Network—Solution Overview

Course Objectives

After completing this course, learners will be able to:

- Describe the reasons of constant, compounding disruption in supply chains by citing industry-specific pain points.
- Explain bullwhip effect and how hub-to-spoke architectures and siloed ERP systems cause structural limitations.
- Describe the capabilities of Blue Yonder Network that enable multienterprise collaboration.
- Illustrate how Blue Yonder Network resilience framework enables faster disruption resolution through real-world scenarios.
- Demonstrate the benefits of role-based visibility and projected inventory view through the perspectives of a buyer, a vendor, and a logistics planner using a purchase order example.
- Compare hub-to-spoke and hub-to-hub architectures and evaluate how the network effect increases value as participant scale grows.
- Assess the measurable business benefits of shifting from reactive firefighting to proactive, AI-driven supply chain orchestration.

Audience

Project leadership (technical and functional leads, project managers), project team(optional)

Prerequisites

No prerequisites are required for this course.

Duration

1 day

Training Level

Beginner and intermediate

Lesson Name	Learning Objectives	Duration
01: Supply Chain Challenges	After completing this lesson, learners will be able to: • Describe why modern supply chains operate in a state of constant, compounding disruption. • Identify industry-specific supply chain pain points across retail, manufacturing, and logistics. • Explain how hub-to-spoke architecture and siloed enterprise resource planning (ERP) systems cause structural limitations. • Define the bullwhip effect and evaluate its impact on inventory, costs, and service levels.	1.5 hours

02: Blue Yonder Network Solution	After completing this lesson, learners will be able to: • Describe what Blue Yonder Network is and how it enables multienterprise collaboration. • Explain the shift from hub-to-spoke architecture to hub-to-hub architecture. • Illustrate how the network enables faster resolution of disruptions through a real-life scenario. • Define the three pillars of the Resilience Framework: Anticipate, Absorb, and Recover.	1.5 hours
03: Core Features and Terminology	After completing this lesson, learners will be able to: • Define key Blue Yonder Network terminology: master data, transactional data, SVOT, and propagation intelligence. • Describe Network Foundation as a shared collaborative environment that underpins Blue Yonder Network. • Explain the end-to-end supply chain workflow. • Describe the three modes of the NEO AI Decision Engine: predictive analysis, prescriptive analysis, and autonomous execution.	1 hour
04: Role-Based Experience in Network Foundation	After completing this lesson, learners will be able to: • Explain the concept of role-based visibility and how it reduces cognitive overload while protecting sensitive data. • Illustrate how a single purchase order (PO) appears differently to a buyer, vendor, and logistics planner. • Describe projected inventory view (PIV) and its strategic importance across all roles. • Navigate the key areas of the Network Foundation application.	1.5 hours
05: Driving Business Value and Resilience	After completing this lesson, learners will be able to: • Explain the network effect and why its value increases as more participants join Blue Yonder Network. • Apply the resilience framework to industry-specific real-world scenarios. • Quantify measurable business benefits, including a 20–50 percent reduction in inventory, a 30–50 percent reduction in freight costs, and above 99 percent on-time in-full (OTIF) performance. • Describe the transformation from reactive firefighting to proactive, AI-driven supply chain orchestration.	1.5 hours

Disclaimer: The course objectives, lesson titles, descriptions, and duration are provisional and may change during development based on subject matter expert reviews, quality improvements, and learner feedback. For the latest updates, you can contact Education Services.

4721: Blue Yonder Network Foundation

Course Objectives

After completing this course, learners will be able to:

- Use the features and functionalities of Network UI (NEO UI) and dashboards to execute different workflows.
- Describe the fundamental concepts of value chain data models and user–role associations in the Network Foundation application.
- Explain the enterprise master and transactional data models in detail.
- Illustrate the master and transactional data architectures.
- Execute the workflows associated with the enterprise master and transactional data models.
- Execute the workflows associated with the exception management framework using its various components.
- Describe the key concepts of Orchestration, Documents and Attachments, and Business Rules.
- Execute the workflows associated with Orchestration, Documents and Attachments, and Business Rules.

Audience

Project team members (Business/ Technical Leads, Superusers),
Change Management Lead, Project Managers and Data Analysts (optional)

Prerequisite

4720: Blue Yonder Network—Solution Overview

Duration

4 days

Training Level

Beginner and intermediate

Day 1 (7 hours)		
Lesson Name	Learning Objectives	Duration
Introduction to Network Foundation and the User Profile Pane in Network UI		5 hours
01: Introduction to Network Foundation and the User Profile Pane in the Network UI	After completing this lesson, learners will be able to: • List the features of Blue Yonder Network. • Describe the different aspects of the Network Foundation application. • Explain the different features of the User Profile pane. • Create a user in the Network Foundation application.	1.5 hours

02: Navigation Pane	After completing this lesson, learners will be able to: - List the key components of the navigation pane in the Network UI (NEO UI). - Use the key components to perform different tasks in the Network UI.	1 hour
03: Dashboards	After completing this lesson, learners will be able to: - State the purpose of dashboard and its characteristics. - Describe the different types of widgets. - Perform the steps to add and configure widgets on a dashboard. - Explain the different dashboard operations and layouts. - Customize a dashboard layout. - Create additional dashboards, switch between dashboards, and publish dashboards.	1.5 hours
04: Reporting Framework	After completing this lesson, learners will be able to: - State the significance of reporting framework in the Network Foundation application. - Describe the different types of reports. - Perform the steps to access and filter reports. - Explain the different report operations. - Customize a report layout. - Create and access a favorite report.	1 hour
Master Data in Network Foundation		12 hours 30 minutes
05: Master Data Hierarchy - Value Chain Model	After completing this lesson, learners will be able to: - Describe the concept of value chain data models within the Network Foundation application. - Explain how these models facilitate enhanced data visibility and autonomy. - Describe the basic concepts of user roles and permissions within the value chain model.	1 hour

06: Master Data - Users, Roles, and User-Role Associations	After completing this lesson, learners will be able to: • Create users and assign roles within the Network Foundation application. • State the significance of user–role associations and their impact on data visibility and permissions.	45 minutes
07: Network Foundation Integration Through External References	After completing this lesson, learners will be able to: • Define external references. • Perform the steps to manage external references. • Perform the steps to link external references to transactions or entities for integration and tracking.	15 minutes
Day 2 (7 hours)		
08: Introduction to Enterprise Master Data Models	After completing this lesson, learners will be able to: • Describe the enterprise master data models. • Illustrate the master data hierarchical structure. • Explain the master data onboarding process. • Define the relationship between the different master data components.	15 minutes
09: Master Data - Roles and Role Types	After completing this lesson, learners will be able to: • Describe the concept of roles and role types, value chain admin role, and value chain admin standard roles. • Define the different types of value chain admin standard roles. • Create a role. • Configure role permissions and user access. • Describe the concept of an enterprise admin role and role type. • Create an enterprise role type and enterprise role in the Network Foundation application. • Customize an enterprise role in the Network Foundation application.	45 minutes

10: Master Data - Partners	After completing this lesson, learners will be able to: • Describe the concept of partners. • Define the partnership nomenclature. • Differentiate between unidirectional and bidirectional types of partnerships. • Add a partner and bulk partner records. • Define the different types of partners available in the Network Foundation application.	45 minutes
11: Master Data - Vendors and Customers	After completing this lesson, learners will be able to: • Describe the concept of vendors and customers. • Explain the association between an organization and a vendor. • Access and review the organization and vendor association data. • Define the vendor policies. • Perform the steps to access and review vendor policies. • Configure the vendor policy settings. • Add a vendor to a buyer organization.	45 minutes
12: Master Data - Sites	After completing this lesson, learners will be able to: • Describe the concept of sites. • Define the different types of sites. • State the purpose of sites in inbound and outbound supply chains. • Perform the steps to access existing site records. • Create a site.	30 minutes
13: Master Data - Partner Sites	After completing this lesson, learners will be able to: • Describe the concept of partner sites. • State the purpose of partner sites in inbound and outbound supply chains. • Perform the steps to access existing partner site records. • Create a partner site. • Perform the steps to export partner site records.	30 minutes

14: Master Data - Items	After completing this lesson, learners will be able to: • Describe the concept of items and their characteristics. • View, add, and update items records in Network Foundation. • Describe the concept of item mapping. • Perform the steps to map an item between two enterprises.	45 minutes
15: Master Data - Approved Vendor Lists and Approved Customer Lists	After completing this lesson, learners will be able to: • Describe the concept of the Approved Vendor List model and the Approved Customer List model. • Add Approved Vendor List and Approved Customer List records.	45 minutes
16: Master Data - Purchase Contracts	After completing this lesson, learners will be able to: • Describe the concept of purchase contracts. • Perform the steps to access and review the details of a purchase contract. • Create a purchase contract.	30 minutes
17: Master Data - Bill of Materials	After completing this lesson, learners will be able to: • Describe the concept of bill of materials. • Perform the steps to access and review the details of bill of materials. • Create and upload a bill of materials. • State the purpose of different tabs available in the bill of materials pane.	30 minutes
18: Master Data - Buffers, Buffer Lanes, and Site Lanes	After completing this lesson, learners will be able to: • Describe the concept of the Buffer model and its attribute Buffer On-Hand. • View an existing buffer and add a buffer. • Describe the concept of the Buffer Lane model. • Perform the steps to view existing site lanes. • Create a site lane and buffer lane.	1 hour

Day 3 (7 hours)		
19: Master Data - Hierarchies and Entity Groups	After completing this lesson, learners will be able to: - Describe the concepts of product hierarchy, site hierarchy, partner hierarchy, and entity groups. - View and edit an existing site hierarchy. - Perform the steps to add a site hierarchy. - Create a preference using the Search My Preferences option. - Create an entity group role association.	1.5 hours
20: Master Data - Attribute Schemas	After completing this lesson, learners will be able to: - Describe the concept of attribute framework and its different associated models. - Perform the steps to view an existing attribute schema. - Create an attribute schema.	45 minutes
21: Master Data - Geo Patterns	After completing this lesson, learners will be able to: - Describe the different geo patterns based on geographical factors such as region, lane, and zone. - Perform the steps to add regions, patterns to regions, lanes, and zones.	45 minutes
22: Master Data - Policies	After completing this lesson, learners will be able to: - Describe policies. - Configure and manage policies within Network Foundation.	30 minutes
Transactional Data in Network Foundation		10 hours 30 minutes
23: Introduction to Enterprise Transactional Data Models in Network Foundation	After completing this lesson, learners will be able to: - Describe the enterprise transactional data models. - Explain how each model supports different processes in the supply chain.	15 minutes
24: Transactional Data - Order Forecast Collaboration	After completing this lesson, learners will be able to: - Describe the order forecast collaboration process. - Execute the order forecast collaboration workflow using the order forecast collaboration workbench. - Customize the workbench as a buyer and vendor.	45 minutes

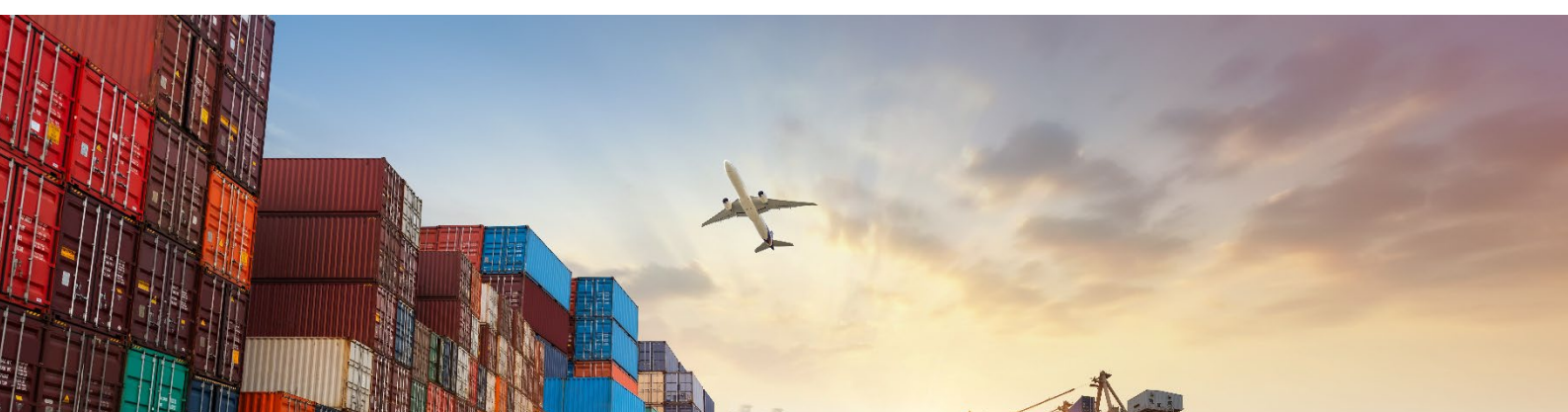
25: Transactional Data - Orders	After completing this lesson, learners will be able to: • Describe the concept of the Order model and its different levels. • List the four data models that help manage an order. • Explain the different types and states of order. • Define the categories of purchase order. • Perform the steps to review a purchase order.	1 hour
26: Transactional Data - Shipments and Movements	After completing this lesson, learners will be able to: • Describe the concept of the Shipment model and its structure. • Differentiate between domestic and international shipping. • Explain the different states in the life cycle of a shipment. • Explain how shipments are linked to orders. • Describe the concept of the Movement model. • Explain the different types of movements. • Perform the steps to access and review shipments and movements.	45 minutes
27: Transactional Data - Invoices	After completing this lesson, learners will be able to: • Define invoices. • Describe the concept of the Procurement Invoice Data model. • Explain the types and states of invoices. • View different types of existing invoices.	45 minutes

Day 4 (7 hours)		
28: Transactional Data - Inventory Visibility and Receipts	After completing this lesson, learners will be able to: - Describe the concept of inventory visibility and its different models. - Perform the steps to access and review the details of each inventory visibility model. - Describe the concept of the Receipt model. - Explain the different states and types of receipts. - Perform the steps to access existing receipts. - Create a receipt.	1 hour
29: Transactional Data - Singletons and Lots	After completing this lesson, learners will be able to: - Describe the concept of singletons and lots. - Perform the steps to access singletons and lots. - State the purpose of integrating singletons and lots.	30 minutes
30: Exception Management Framework in Network Foundation	After completing this lesson, learners will be able to describe the key components of the exception management framework in Network Foundation.	30 minutes
31: Exception Management with Tracking Events	After completing this lesson, learners will be able to: - Describe the concept of tracking events. - Define the configurations related to tracking events. - Create the order and shipment tracking events to monitor key supply chain activities. - State the purpose of different tabs available in the Tracking Event Policies pane corresponding to shipment tracking.	45 minutes
32: Exception Management with Milestones	After completing this lesson, learners will be able to: - Describe the concept of milestones. - State the significance of setting milestones. - Execute the milestone tracking process workflow. - Explain the different milestone statuses. - Configure the milestones and milestone derivation rules.	45 minutes

33: Exception Management with Approval Routing	After completing this lesson, learners will be able to: • Configure and apply the approval routing rules for various transactions. • Execute the steps to set conditions using business rules, assign approvers, and manage approval deadlines.	30 minutes
34: Exception Management with Alert Framework	After completing this lesson, learners will be able to: • Describe alerts and the types of alerts. • Create and view an alert subscription. • Explain the different alert delivery mechanisms to execute the alert workflow. • Access and use the Alert Inbox pane to review alerts.	30 minutes
35: Exception Management with Problems	After completing this lesson, learners will be able to: • Describe the concept of the problems model. • Explain the different types of problems. • Execute the process to detect, categorize, and manage problems by consolidating related exceptions into actionable items.	30 minutes
36: Exception Management with Tickets	After completing this lesson, learners will be able to: • Create, assign, and track tickets for enabling interenterprise collaboration. • Perform the steps to link tickets to transactions and set priorities. • Explain the different states in the life cycle of a ticket.	30 minutes
37: Key Functionalities in Network Foundation	After completing this lesson, learners will be able to: • Describe the concept of orchestration and its roles and functionalities within the supply chain operations. • Configure and manage document types and permissions. • Create and apply business rules.	1.5 hours

Hands-on Exercises: This course contains hands-on exercises for practicing the tasks covered in the lessons.

Note: The hands-on exercises will be practiced during the training sessions with the help of the instructor.



5296: Blue Yonder Network - Supply Chain Command Center - Logistics—Solution Overview

Course Objectives

After completing this course, learners will be able to:

- State the purpose of the Supply Chain Command Center - Logistics solution within the Blue Yonder ecosystem.
- Describe the core capabilities and value drivers of the Supply Chain Command Center - Logistics solution.
- Define the key terminologies associated with the Supply Chain Command Center - Logistics solution.
- Navigate the Supply Chain Command Center - Logistics interface to manage operations, enable collaboration, and mitigate disruptions.
- Execute the transportation planning and execution workflows to manage the end-to-end shipment life cycle through guided demonstrations.
- Execute an end-to-end transportation planning workflow with the help of a use case.

Audience

Project team members and end users (Business/Technical Leads, Superusers, Change Management Lead, and Project Managers (Optional)

Prerequisites

No prerequisites are required for this course.

Duration

1 day

Training Level

Beginner and intermediate

Lesson Name	Learning Objectives	Duration
01: Introduction to Supply Chain Command Center - Logistics Solution	After completing this lesson, learners will be able to: • State the purpose of the Supply Chain Command Center – Logistics solution. • Explain the challenges it addresses. • List the key roles that use this solution to manage logistics operations. • Describe the core capabilities and value drivers of the Supply Chain Command Center – Logistics solution.	1 hour
02: Key Terminologies	After completing this lesson, learners will be able to define the key terminologies associated with the Supply Chain Command Center – Logistics solution.	30 minutes

03: User Interface	After completing this lesson, learners will be able to: • Explain the key user interface components associated with the Supply Chain Command Center – Logistics solution. • Use the user interface components and their features to manage logistics operations, enable collaboration, and mitigate disruptions.	2 hours
04: Operational Workflow	After completing this lesson, learners will be able to: • Describe the eight key steps in the Supply Chain Command Center – Logistics operational workflow. • Execute the transportation planning and execution workflows to manage the end-to-end shipment life cycle. • Use the Network Foundation application features to execute, monitor, and track logistics processes with the help of a guided demonstration.	1.5 hours
05: Supply Chain Command Center – Logistics—Planning and Execution Workflow—Use Case	After completing this lesson, learners will be able to: • Execute an end-to-end transportation planning workflow with the help of a use case. • Execute the tasks related to generating load plans and tenders, confirming fulfillment, scheduling delivery, completing shipment, and finalizing freight settlement.	2 hours

Note: Guided demonstration will be provided by the instructor during the training sessions.

